Locations of Consumer FORA

5237. SYED SIBTEY RAZI : Will the Minister of CIVIL SUPPLIES, CONSUMER AFFAIRS AND PUBLIC DISTRIBUTION be pleased to state :

(a) whether some Consumer Fora have been constituted in the country ;

(b) if so, give their locations, Statewise and Union Territory wise, with their detailed activities;

(c) whether some complaint regarding public grievances have been received by such Fora during 1992 and 1993 ;

(d) if so, details thereof with nature of such complaints, State and Union Territory-wise separately in 1992 and 1993 ;

(e) whether a large number of such complaints have been disposed of by these fora ; and

(f) if so, details thereof with criteria fixed for such disposal and if not, steps to be taken to expedite such disposal ?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL SUPPLIES, CONSUMER AFFAIRS & PUBLIC DISTRIBUTION (SHRI KAMALUDDIN AHMED) : (a) to (f) As per the information available with the Government, the National Consumer Disputes Redressal Commission, 31 State Consumer Disputes Redressal Commissions and 455 District Consumer Disputes Redressal Forums are functioning in the country under the Consumer Protection Act, 1986. A Directory containing the addresses of these consumer courts is available in the Parliament Library. These Courts deal with consumer grievances in the field of defective goods, deficient services, unfair trade practices, etc. The Rules, framed under the Consumer Protection Act provide that a complaint is to be decided upon within 90 days if no testing/ analysis is required and within 150 days if testing/analysis is required. Based on the information received from some of the States/Union Territories, a statement has been compiled regarding the number of cases filed and disposed of and the same is enclosed.

Statement

STATE COMMISSION

State/Ut.	No. of Complaints		No. of Appeals		District Forums		Period Ending
	Filled Since inception	Disposed Since inception	Filled Since inception	Disposed Since inception	Filled Since ncep-tion	Disposed-Since inception	
1	2	3	4	5	6	7	8
Andhra Pradesh .	997	215	2081	1063	51508	38053	31-12-93
Arunachal Pradesh .	5	—	1	—	53	46	31-12-93
Assam . . .	412	92	61	24	1403	356	31-12-93
Bihar	622	315	843	352	13445	6790	30-9-93
Goa	90	52	142	109	878	701	31-12-93
Gujarat . . .	1441	802	1045	708	26078	13651	31-12-93
Haryana . . .	232	194	1140	1007	16688	12212	31-12-93

1	2	3	4	5	6	7	8
Himachal Pradesh .	230	88	663	82	4345	3230	31-12-93
Jammu & Kasmir .	41	9	10	—	2470	422	30-6-93
Karnataka . . .	875	394	976	445	14411	5067	30-6-93
Kerala. . . .	1168	570	1393	304	36997	20953	30-9-93
Madhya Pradesh .	299	236	987	217	21507	11687	30-9-93
Maharashtra . .	1785	925	2309	867	33553	21412	31-12-93
Manipur . . .	2	1	9	4	395	373	30-6-93
Meghalya . . .	5	4	1	1	8	2	31-12-93
mizoram . . .	—	—	—	—	96	76	30-9-93
Nagaland . . .	—	—	—	—	—	—	—
Orissa	1167	645	849	270	7805	4334	31-12-93
Punjab . . .	329	210	288	312	10651	6831	31-12-93
Rajasthan . . .	767	537	2080	1162	42179	29646	31-12-93
Sikkim . . .	1	1	—	—	8	5	31-12-93
Tamil Nadu. . .	568	210	178	170	9202	2508	31-12-93
Tripura . . .	35	28	37	28	254	158	31-12-93
Uttar Pradesh . .	1178	541	3439	1884	43277	25179	31-3-93
West Bengal . .	1458	201	396	162	12474	2635	30-9-93
Andaman & Nicobar .	3	1	2	—	62	63	30-6-93
Chandigarh . . .	507	198	223	130	4586	1818	31-12-93
D & N Haveli . .	—	—	—	—	12	2	31-12-93
Daman & Diu . .	—	—	—	—	12	4	31-12-93
Delhi	1931	990	1182	596	19466	12302	31-12-93
Laksha dweep . .	—	—	1	1	13	11	30-9-93
Pondicherry . .	42	37	136	115	674	604	31-12-93
TOTAL : . . .	16190	7496	20472	10014	374510	221131	

Import of Essential Commodities to hold Price line

5238. PROF. VIJAY KUMAR MALHOTRA : Will the Minister of CIVIL SUPPLIES, CONSUMER AFFAIRS AND PUBLIC DISTRIBUTION be pleased to state :

(a) whether he has held out a threat of importing essential commodities to held the price line if the traders continued to indulge in hoarding the essential commodities;

(b) if so, whether the prices of essential commodities have risen high and if so, details thereof and if not, the reasons for holding out the threat;

(c) whether less quota of sugar has been released during April, 1994 in the open market for sale to the public consequent to which the prices of sugar have gone high; and

(d) if so, how much quantity of sugar has been released to the month of April 1994 and to what extent it is short of the sugar released in January, February and March, 1994 giving the reasons for the less release of sugar?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL SUPPLIES, CONSUMER AFFAIRS & PUBLIC DISTRIBUTION (SHRI KAMALUDDIN AHMED) : (a) During last few weeks,